

STUDY MODULE DESCRIPTION FORM		
Name of the module/subject Intercultural Communication		Code 1010515341010916038
Field of study Computing	Profile of study (general academic, practical) general academic	Year /Semester 2 / 4
Elective path/specialty Software development technologies	Subject offered in: Polish	Course (compulsory, elective) elective
Cycle of study: Second-cycle studies	Form of study (full-time, part-time) part-time	
No. of hours Lecture: 16 Classes: 12 Laboratory: - Project/seminars: -		No. of credits 3
Status of the course in the study program (Basic, major, other) other		(university-wide, from another field) from field
Education areas and fields of science and art technical sciences		ECTS distribution (number and %) 3 100%
Responsible for subject / lecturer: dr Liliana Szczuka-Dorna email: liliana.szczuka-dorna@put.poznan.pl tel. 61 6652491 Centre of Languages and Communication PUT Piotrowo 3a Str., 60-965 Poznan		Responsible for subject / lecturer: Ewa Hołubowicz email: ewa.holubowicz@put.poznan.pl tel. 61 6652491 Centre of Languages and Communication Piotrowo 3a Str., 60-965 Poznań
Prerequisites in terms of knowledge, skills and social competencies:		
1	Knowledge	Learning objectives of the first cycle studies defined in the resolution of the PUT Academic Senate, especially K_W1-2, K_W4, K_W6-15 that are verified in the admission process to the second cycle studies ? the learning objectives are available at the website of the faculty www.fc.put.poznan.pl Student starting this module should have her/his English language competence compatible with level B2 (CEFR).
2	Skills	Learning objectives of the first cycle studies defined in the resolution of the PUT Academic Senate, especially K_U1-2, K_U4, K_U7-8, K_U14-20, K_U22-23, K_U26 that are verified in the admission process to the second cycle studies ? the learning objectives are available at the website of the faculty www.fc.put.poznan.pl S/he should have the ability to solve basic problems concerning intercultural differences. Moreover s/he should understand the necessity to extend her/his competences.
3	Social competencies	Learning objectives of the first cycle studies defined in the resolution of the PUT Academic Senate, especially K_K1-9 that are verified in the admission process to the second cycle studies ? the learning objectives are available at the website of the faculty www.fc.put.poznan.pl In addition, in respect to the social skills, the student should show such attitudes as individual and teamwork, ability to use different sources of information.
Assumptions and objectives of the course:		
<ol style="list-style-type: none"> Provide students with basic knowledge regarding Intercultural Communication. Provide students with contemporary ways of Intercultural Communication. Develop students' skills in solving communicative problems in intercultural groups. Advancing students' language competence towards the level at least B2+ (CEFR). 		
Study outcomes and reference to the educational results for a field of study		
Knowledge:		
<ol style="list-style-type: none"> has detailed knowledge in Intercultural Communication - [K_W3] knows basic theories of Intercultural Communication - [K_W3] understands intercultural differences and problems connected with them both in written and oral communication - [-] 		
Skills:		

1. is able to communicate in mother tongue and English, using different techniques in professional environment, - [K_U2] 2. is able to recognize elements of non-verbal communication taking into account intercultural differences - [K_U3] 3. is able to use different negotiation styles taking into account the speakers' nationalities - [K_U4] 4. has language skills at B2+ level in accordance with the requirements set out for level B2+ (Common European Framework of Reference for Languages) - [K_U6] 5. is able to work in a team, taking on different roles - [K_U15]
Social competencies:
1. is able to collaborate and cooperate in a team performing different roles and taking into account intercultural differences - [K_K5] 2. is able to extend her/his life-long learning knowledge based on practical knowledge and professional literature - [K_K2] 3. is able to communicate effectively in different environments - [-]

Assessment methods of study outcomes		
Formative assessment: a) tutorials : - Progress of tasks realization, Summative assessment: b) verification of assumed learning objectives related to tutorials - Constant assessment during tutorials of oral tasks; - Ability of teamwork; - Project realization		
Course description		
Theoretical introduction to Intercultural Communication (IC). Theories of IC. Edward Hall: the beginnings of IC. Verbal and non-verbal communication. IC in companies. Richard Gesteland : division of cultures. Geert Hofstede: division of cultures in businesses. Ethics in organizations. Savoir-vivre in intercultural corporations. Learning methods: 1. Tutorials: solving tasks, practical exercises, discussion, teamwork, multimedia showcase, workshops, team-building games, case studies		
Basic bibliography:		
1. Hofstede, Geert Hofstede Gert Jan, Cultures and Organizations Software of the Mind, The McGraw Hill Companies, 2005 2. Gesteland Richard, Cross-Cultural Business, Copenhagen Business School Press, 2001 3. Spencer-Oatey Helen, Franklin Peter, Intercultural Interaction, A Multidisciplinary Approach to Intercultural Communication, Palgrave Macmillan, 2009 4. J. Comfort, P. Franklin, The Mindful International Manager, York Associates International Ltd., 2008		
Additional bibliography:		
1. Axtell, Roger E. Do's and Taboos Around the World. John Wiley & Sons, 3rd ed., 1993 2. Journals on Intercultural Communication ? selected readings		
Result of average student's workload		
Activity	Time (working hours)	
1. participating in classes	12	
2. consulting issues related to the subject of the course; especially related to laboratory classes and projects,	4	
3. studying literature / learning aids (10 pages = 1 hour), 50 pages	10	
4. preparing for classes	32	
5. participating in lectures	16	
Student's workload		
Source of workload	hours	ECTS
Total workload	68	3
Contact hours	30	1
Practical activities	20	1